

Please provide this completed claim to Aqwest within three (3) months after the read of high water consumption. This form and photos can be emailed to [accounts@aqwest.com.au](mailto:accounts@aqwest.com.au).

Section A – Details (to be completed for all applications)			
Owner:		Date:	Contact No:
Owner Address:			
Property Address:		Assessment No:	
Was the leak or burst pipe obvious or visible to the customer?	YES <input type="checkbox"/> NO <input type="checkbox"/>		
Meter Number:	Date of Repair:		
Meter Reading: (at repair date)	Estimated flow rate: (litres per minute)		
Where was the leak?	Internal reticulation <input type="checkbox"/>	Garden reticulation <input type="checkbox"/>	
		a. Did the irrigation system have a manual isolation and master solenoid prior to repairs? YES <input type="checkbox"/> NO <input type="checkbox"/>	
		b. If NOT, has the manual isolation and master solenoid now been installed? YES <input type="checkbox"/> NO <input type="checkbox"/>	
Description of leak/burst:			
Nature of repair:			
Photo of leak supplied?	YES <input type="checkbox"/> NO <input type="checkbox"/>	Photo of repairs supplied?	YES <input type="checkbox"/> NO <input type="checkbox"/>
Section B – Internal Leaks (must be completed by a licensed plumber)			
I _____ certify that the pipework and fittings meet the Plumbing Standards Regulations 2000 and AS/NZS 3500-2003.			
Plumber's Name:		Registration No:	
Business Name:			
Contact:	Telephone: (Mandatory)		
	Email:		
Plumber's Signature:		Date:	

Plumbers must hold a valid plumbing contractor's licence and be registered with the Western Australian Plumbers Licensing Board. For more information contact the Board or visit their website at [www.plumbers.wa.gov.au](http://www.plumbers.wa.gov.au).